



## Deposit & Cancellation Policy

Meticulous Movers | Established 2007 | 617-777-4927 | meticulousmover.com

### Reserve Your Moving Date

A deposit may be required to reserve your moving date, crew and related scheduling resources with Meticulous Movers. The required deposit amount can vary based on the type and size of the move and will be explained before payment is requested.

### Paying Your Deposit

Electronic payment options may include PayPal, credit or debit card where available, Venmo, Zelle, Google Pay and Apple Pay. Electronic payments are subject to the applicable **3.25% processing fee**. Confirm your moving date, pickup location, destination and deposit amount before submitting payment.

### Cancellation Policy

If a confirmed move is cancelled **after the cancellation deadline stated in your written estimate, invoice or booking confirmation**, the deposit is **non-refundable and will be forfeited**. The moving date, crew and related scheduling resources were reserved for that move.

### Rescheduling

If your plans change, contact Meticulous Movers as soon as possible at **617-777-4927**. When scheduling allows, a deposit may be transferred to a newly confirmed moving date. A requested new date is not reserved until Meticulous Movers confirms it directly.

### If Meticulous Movers Must Cancel

If Meticulous Movers must cancel a confirmed move and an acceptable replacement date cannot be arranged, the deposit paid for that move will be refunded in full.

### Before Paying Your Deposit

Please confirm your contact information, moving date, pickup and destination information, general size and type of move, specialty items or difficult access, the deposit amount, and the cancellation deadline shown in writing.

### Written Booking Terms Control

Your written estimate, invoice or booking confirmation controls for the move-specific deposit amount, cancellation deadline, rescheduling terms and other booking details. Where applicable, legal requirements take precedence over this general policy summary.

#### Questions before paying a deposit?

Call Meticulous Movers at **617-777-4927**.